



# **Membership Handbook 2025-2026**

## Membership Handbook Details

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# 1. Membership Categories

Full descriptions of membership Categories can be found in the Clubs Constitution.

Category Name	Age	Description
Junior Activities Members (Nipper)	5-13 years	A Junior Activity Member is a minimum age of five (5) years up to a maximum age of thirteen (13) years and such person shall be required to gain the relevant Surf Education Certificate for that person's age group.
Cadet Members	13-15 years	A Cadet Member shall be a Member of the age qualification as defined in SLSA's Manuals (i.e. under 15) and, who has obtained the Surf Rescue Certificate or has passed an annual proficiency test.
Active Junior Active Senior	15 to 17 years >18 years	An Active Member shall: <ul style="list-style-type: none"> <li>• be a Bronze Medallion holder;</li> <li>• Fulfil patrol and Surf Life Saving Club obligations, as provided by SLSA and this Constitution;</li> <li>• qualify in an annual proficiency test unless the Member has obtained their Bronze Medallion in that season;</li> <li>• have the right to be present, to debate and to vote at General Meetings.</li> </ul>
Long Service		Long Service Membership may be granted to Members who have completed ten (10) years active service or to Members who have completed eight (8) years active service plus four (4) years reserve active service, with the meaning of "reserve active service" being as determined by the Board from time to time.
Active Reserve		Reserve Active Membership may be granted to Active Members who have satisfactorily completed (from the gaining of the Bronze Medallion) at least eight (8) years of patrol and Surf Life Saving Club obligations as provided by SLSA and this Constitution. Reserve Active Membership shall not be automatic but shall be granted by resolution of the Board.
Past Active		Past Active Membership may be granted to persons who have held an SLSA Bronze Medallion and been an active patrol member for a total minimum period of three (3) years.
Award Members		Award Membership may be granted to persons who hold an SLSA award of one, or more, of the following qualifications :- Surf Rescue Certificate, Radio award/s, Observers

		Certificate, Resuscitation Certificate, Advanced Resuscitation Techniques Certificate or First Aid Certificate (or equivalent).
Associate Members		Associate Membership may be granted to persons who may or may not hold an SLSC award.
Life Members		Life Membership of the Club may be granted to Members who have rendered distinguished or special service as provided for in this Constitution and is relevant to the Club.
Community Members		Community Membership may be granted to persons who wish to join the Club without the initial intention or need to participate directly in lifesaving activities.

## 2. What does your Membership Fees include?

### 2.a. All Members

- Practical and theory-based surf lifesaving training and assessment to achieve recognized Awards and qualifications at no cost.
- Use of Clubhouse facilities including the dormitories (rules apply and booking essential via the lifesaving office) at no cost.
- Discounted rates for leasing surf sports craft, arranged via enquiry with the Junior Activities and or Surf Sports groups (rules apply).
- Nomination fees for participation at surf sports carnivals at no cost (rules apply).
- Free membership (>18 years) to our Supporters' Club, the Kings Beach Surf Club, where via your Supporters' Club membership card, you will enjoy discounts at the bar and bistro as well as invitations to Member events.
- Discounted coffee and refreshments at the heritage-listed Pavilion Café by presenting your Supporters' Club membership card.
- Attendance at Club social events, functions, and family BBQ's.

### 2.b. Active (Junior, Cadet and Senior) Members

- Professional surf sports coaching and training programs at no cost. **Clint Robinson OAM, Olympic and Multiple World Champion, is the Club's Head Coach.**
- Access to a gym and gym equipment at no cost (rules and age limits apply).
- 30% discounts on purchases at the Pavilion Café during Patrols.
- Free refreshments at the Supporters' Club after each Patrol.
- Fee subsidies for participation at Member Development initiatives at Club, Branch, State, and National levels.

### 2.c. Junior Activities (Nipper) Members

- Family registrations where one or both parents/carers are required to join with their child / children. Both parents / carers are encouraged to join as Members to enjoy member benefits at no extra cost.
- Sunday morning nippers for children to develop practical surf skills and surf lifesaving knowledge to achieve a formal competency Award at each age level.
- Access to in-season weekday surf sports training programs and participation at surf sports carnivals.

## 3. Membership Fees

### 3.a. Fee Schedule

MEMBERSHIP CATEGORY	MEMBERSHIP FEE
Active Senior (>18 years)	\$100.00
Active Junior (15-17 years)	\$100.00
Active Cadet (13-15 years)	\$100.00
Long Service	\$100.00
Active Reserve	\$100.00
Past Active	\$100.00
Award	\$100.00
Associate	\$100.00
Nipper Family (1 or 2 adults + 1 child (U6-U14)	\$290.00
Nipper Family (1 or 2 adults + 2 children (U6-U14)	\$350.00
Nipper Family (1 or 2 adults + 3 children (U6-U14)	\$410.00
Nipper Family (1 or 2 adults + 4 children (U6-U14)	\$470.00
Nipper Family (1 or 2 adults + 5 children (U6-U14)	\$530.00
Nipper Family (1 or 2 adults + 6 children (U6-U14)	\$590.00
Life / Honorary	Nil
Community	TBD upon application

*Nipper Families: Nipper members are aged 5-13 years old (age for a season is calculated as of midnight 30<sup>th</sup> September). All family group members must reside at the same address.*

**Under 6's** must have either an older sibling in the program or a parent/guardian who is an active patrolling member.

**Under 7** age group numbers will be monitored and closed when reached capacity.

### 3.b. Payment of Fees

Membership fees must be paid at the completion of your online registration.

### 3.c. Play On Vouchers

Met Caloundra SLSC will accept Play On vouchers as per Queensland Government Rules and Regulations. Each voucher is worth \$200 and is available to children aged 5 to 17 years which can be used for membership fees only and will be accepted in accordance with QLD Government Terms & Conditions.

For more information, go to the Queensland Government web site: [QLD Government Play On](#)

Vouchers will be available from to apply from 4 August 2025. Please apply and make sure you are eligible for a voucher prior to completing your membership.

Once you have complete your online Membership, please email your child's Play On voucher to [membership@caloundrasurfclub.com.au](mailto:membership@caloundrasurfclub.com.au)

When selecting your membership type/fee, please read the options carefully and select the appropriate family option. Family membership rates have been adjusted to reflect the number of vouchers you would like to use.

1 or 2 Adults & 3 Nippers Renewing Members <a href="#">[?]</a>	Membership fee	\$410
1 or 2 Adults & 3 Nippers Renewing Members - Using ONE Playon Voucher <a href="#">[?]</a>	Membership fee	\$210
1 or 2 Adults & 3 Nippers Renewing Members - Using TWO Playon Vouchers <a href="#">[?]</a>	Membership fee	\$10



## 4. Mets Member Fundraising Requirements

The Club thanks you for your membership and community service. A small fundraising commitment from all Members goes a long way to sustaining our Club.

Membership fees have not been increased this season in recognition of cost-of-living pressures, which is only possible through an increased focus on fundraising moving forward.

**As such, your Membership includes a mandatory minimum requirement for fundraising, known as the Mets Member Fundraising Requirement.**

### 4.a. Patrol Friday Night Raffles

- During the volunteer patrolling season, a raffle is held each Friday evening at the Supporters' Club. Each weekend, the Patrol team that is rostered on for the Saturday morning patrol is responsible for managing the raffle on the Friday evening (ie, the night before). The raffle roster is coordinated by the Club Captain and the Patrol Captains. Each Patrol must fulfil their raffle roster.
- **Each Active Member must attend a minimum of 3 x Patrol Raffles during the season.**

### 4.b. Surf Sports Saturday Afternoon Raffles

- During the volunteer patrolling season, a raffle is held each Saturday afternoon at the Supporters' Club. The raffle roster is coordinated by the Surf Sports Officer through the Surf Sports Committee where each discipline (seniors, masters, youth, boaties, beachies, etc) is rostered during the season.
- **Each surf sports athlete (>U13) participating in training programs and or competing at Surf Sports carnivals must attend a minimum of 3 x Surf Sports Raffles during the season.**
- **For surf sports athletes who are also Active Members forming part of a Patrol Team, their minimum raffle commitment is 3 x Patrol Raffles + 3 x Surf Sports Raffles during the season.**

### 4.c. Mets Lifesavers Appeal

- The Appeal usually runs during October and is the Club's key fundraising event.
- **Each Nipper Family and Active Member (including all Surf Sports athletes participating in training programs and or competing at Surf Sports carnivals) must provide a minimum of 4 hours for collection duties at assigned venues in Caloundra or Brisbane.**
- Whilst not a mandatory Mets Member Fundraising Requirement, it is requested that each Nipper Family and Active Member establish a virtual team and share it with their social media networks to facilitate on-line fundraising. This requires very little effort... essentially zero-time commitment.

#### **Please note:**

- Parents / Carers are responsible for / required to attend with Members (<18 years) for raffles and Appeal duties.
- Members must complete both the minimum Raffle and Appeal duties to fulfil their Mets Member Fundraising Requirement.
- Failure to meet your Mets Member Fundraising Requirement may result in the Club withdrawing its financial support for Member participation in end of season events (ie, Members may need to fund the full cost of end-of-season member development activities, surf sports carnival nomination fees, Mets social events, etc).

## 5. Registration

For any additional information regarding Registration not listed below, please see the [SLS Hub User Guide](#).

### 5.1 How to renew your individual membership?

1. Open: <https://hub.sls.com.au>
2. Enter your **Username** and **Password**
3. On your **Dashboard** under **Memberships**, click on **View More**
4. Click on **RENEW**
5. Ensure the season is correct i.e. **2025/2026**
6. **Read** the Declaration and **tick** the box
7. Click on **NEXT**
8. Select your **Membership Category** for renewal
9. Enter payment details (credit card) and select **PAY AND SUBMIT REQUEST**

### 5.2 How to renew your family membership?

1. Open: <https://hub.sls.com.au>
2. Enter your **Username** and **Password**
3. On your **Dashboard** under **Memberships, Family Groups**, click on **arrow**
4. Your **Family Group** will appear
5. Click on **RENEW**
6. Select the season you would like to register for **2025/2026**
7. **Tick** the members of the family you would like to renew
8. **Read** and **tick** the declaration
9. **Tick** and **complete** the parent or guardian authorization
10. Select **NEXT**
11. Select **family payment option applicable**  
**1 or 2 Adults and # Nippers**, there are options if you are using **Play On Vouchers**  
For nippers in family group select **\$0.00 Nipper included in Family**  
For Parent/carers in family group select **\$0.00 Associate Membership included in Family Group**
12. Click on **NEXT**
13. **Order Summary** will appear on the left, which will be an overview of your family members you are renewing
14. **Payment Section** on the right, please enter credit card details
15. **Click on PAY**
16. Are you sure you want to pay and submit this renewal request? Click **PAY AND SUBMIT REQUEST**
17. Please email Play On vouchers to [membership@caloundrasurfclub.com.au](mailto:membership@caloundrasurfclub.com.au)

## 5.3 How to join as a NEW INDIVIDUAL member?

1. [SLS Hub - Register](#)
2. Create a SLSS Hub Account, enter a **username** and click **NEXT**
3. Complete SLS HUB Account details then select **SIGN UP**
4. Hover over the Proceed to Join Form "I am a brand-new member joining a club or other organisation for the first time" tile
5. Select the Club you want to join: **Metropolitan Caloundra SLSC**
6. Select: "I am an individual looking to join a SLS Club" if this scenario applies to you
7. Select **NEXT**
8. Enter your personal details and select **NEXT**
9. Enter your contact and emergency contact details and select **NEXT**

*\*\* You are required to provide your parent/guardian details if you are <18 years old. They will be copied in on all email/SMS communication.*

10. Read and tick to recognize and accept the Declaration  
\*\*\* Your parent/guardian must acknowledge the membership declaration on your behalf if you are <18 years of age.
11. Select **NEXT**
12. Select the applicable joining fees and select **NEXT**
13. View a summary of the fees you will pay
14. Enter your payment details
15. Select **PAY**
16. Provide identification to finalise your membership. This can be emailed to:  
[memberships@caloundrasurfclub.com.au](mailto:memberships@caloundrasurfclub.com.au), provided to the office on Monday to Thursday 9.00am to 2.00pm
17. Once your identification has been provided, Administration will process your membership request.

## 5.4 How to join as a NEW family?

1. [SLS Hub - Register](#)
2. Create a SLS Hub Account, enter a **username** and click **NEXT**
3. Complete SLS HUB Account details then select **SIGN UP**
4. Hover over the "I am a brand new member joining a club or other organisation for the first time" tile and proceed to join form
5. Select **Metropolitan Caloundra** and tick the box "I am a parent/guardian (18+) looking to sign up my family"
6. Select "I am looking to sign up myself and family members" and enter a family name, e.g *Smith Family*
7. Enter the details of a primary member – this must be the parent/guardian

8. Add at least one standard member (i.e your child)
9. Enter your contact details and emergency contact details
10. Select family payment option applicable
  - 1 or 2 Adults and # Nippers**, there are options if you are using **Play On Vouchers**  
For nippers in family group select **\$0.00 Nipper included in Family**  
For Parent/carers in family group select **\$0.00 Associate Membership included in Family Group**
11. Enter details and click PAY
12. Please email Play On vouchers and identification for all members of the family to [membership@caloundrasurfclub.com.au](mailto:membership@caloundrasurfclub.com.au)
13. Your membership application will be submitted. Once payment is made, the club will process your membership request and email you once approved.

## 5.5 How to transfer?

1. Open: <https://hub.sls.com.au>
2. Enter your **Username** and **Password**
3. On your **Dashboard** under **Memberships**, click on **View More**
4. Click on the button: **JOIN/TRANSFER TO A NEW ORGANISATION**
5. Which club would you like to transfer to? Click on the drop-down arrow and select the Club you would like to transfer to
6. Complete the "Will you be competing for you new club? Question.
7. Enter reason for transferring
8. Click on NEXT
9. Check your details
10. Read and tick the declaration
11. Select SUBMIT
12. Review your request and select "Submit Request"
13. Once your current club and new club review and approve this request, the changes will be reflected on your Organisations page.

## 6. Working with Children Check (Blue Card)

Metropolitan-Caloundra SLSC requires ALL adult members (over 18 years) to hold a valid Working with Children Check (Bluecard) to meet SLSQ requirements.

Under state government rules there is a 'no card no start rule' so if you don't have a card you will need to apply for one.

There is no charge to apply for a blue card and they can take a couple of weeks.

If you already have a blue card through another organisation, click on the link below and complete the form and SLSQ will link your card to our organisation.

[Surf Life Saving Queensland - Linking Blue Card Services Registration Account and Valid Blue Card Survey \(surveymonkey.com\)](#)

If you DON'T have a blue card, please follow the steps below:

<b>Step 1</b>	Confirm you hold valid Qld Department of Transport & Main Roads product.
<b>Step 2</b>	Register for an account <a href="#">Blue Card Services Applicant Portal</a>  Username: .....  Password: .....  Account Number: .....
<b>Step 3</b>	Complete SLSQ Form to link your Bluecard to SLSQ  <a href="#">SLSQ BLUE CARD LINK FORM</a>
<b>Step 4</b>	Receive confirmation from Blue Card Services that your account has been linked to SLSQ (please check your junk/spam folder or login to BCS Applicant Portal to confirm your link to SLSQ)  Login to your <a href="#">Blue Card Services Application Portal</a> to complete and submit your application.
<b>Step 5</b>	Blue Card Services will issue your card, SLSQ will enter blue card details in Surfguard.
<b>Step 6</b>	<b>Child Safety Courses</b>  Login to your SLSA Members Hub and eLearning account and complete the two Child Safety Courses.